

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 28th day of May 2019
C.G.No:22/2018-19/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

S.Chanakyavarma
Bobbaralanka,
Repalli,
Guntur -Dist

Complainant

AND

1. Assistant Executive Engineer/O/Repalli Rural
2. Deputy Executive Engineer/O/Repalli
3. Executive Engineer/O/Tenali

Respondents

ORDER

1. Complainant presented a complaint to this Forum wherein he has stated that he is having two AGL service connections bearing No's 1245636000154 and 1245636000051. Since most of the farmers under the existing distribution transformer were availing supply for aqua culture 10 years ago. His both AGL services were transferred to aqua culture under Cat – III. Since he was availing supply for AGL purpose only, he has requested to change the category from aqua culture to Agricultural.
2. The respondent No.2 in his written submission has stated that the complainant has filed an application along with VRO Certificate, Photostat copies of land pass book and Aadhar on 22.06.2018 in respect of service No. 1245636000154 and the same was submitted to Respondent No.3 for approval. Approval was accorded by Respondent No.3 and change of category was effected as desired by the complainant with effect from 07/2018. The respondent has also submitted that the complainant has

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C.G.No:22/2018-19/Guntur Circle

filed application along with the requisite documents in respect of Service No. 1245636000051 on 09.07.2018 and the same was submitted to Respondent No3 for approval. Approval was accorded by respondent No.3 and change of category was effected with effect from 03/2019. Thus the grievance of the complainant was resolved.

3. When the complainant was contacted at 01.00 P.M over phone on 02.05.2019 by the Secretary/Forum the complainant has expressed his satisfaction in resolving his grievance.
4. In as much as the grievance of the complainant was resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 , within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th May 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.